



## Fresh FAQ (Frequently Asked Questions)

[www.thisisfresh.com/student/faqs](http://www.thisisfresh.com/student/faqs)

About Us	關於我們
Who are Fresh?	Fresh 是誰？
We are a market leading, third-party manager of residential for rent assets across the UK and Ireland. From PBSA, to Build to Rent and Co Living, we create homes and communities that are perfect for the way our residents live their lives.	我們是一家市場領先的第三方管理租賃資產公司，在英國和愛爾蘭提供住宅出租資產。從PBSA，到BTR和Co Living，我們創造了適合居民生活方式的住宅和社區。
Making a Booking	預訂公寓
How Do I Book?	如何預訂公寓？
It's easy - just click on any of the <b>Book Now</b> buttons around the website and start your application. If you need any help or advice or want to book our short-term lets or summer stays, you can speak to the Residents' Team at your chosen property.	點擊網站上的任何一個「 <b>立即預訂</b> 」按鈕，就可以開始申請訂房。如果您需要任何幫助或建議，或者想預訂我們的短期出租或夏季住宿，您可以與您所選擇的地點的Fresh團隊交談。
What Do I Need to Know About the Booking Process?	關於預訂過程，我需要知道什麼？
Our booking process is quick and easy, but it will be helpful to have some information to hand when you start your application – having the name, email and address of your guarantor, a head and shoulders photo of yourself and a bank card to make your advance rent payment will save you time!	您可以通過幾個簡單的步驟完成您的預訂。預訂公寓之前先準備好一些資訊，如擔保人 ( guarantor ) 的姓名、電子郵件和位址，您自己的頭像和支付預付租金/預訂費的銀行卡 ( ROI only ) 。
What is a Guarantor?	擔保人 ( guarantor ) 是什麼？

<p>A guarantor is someone who agrees to pay your rent if you don't pay it, for example a parent or close relative. If you don't pay your landlord what you owe them, they can ask your guarantor to pay instead. If your guarantor doesn't pay, your landlord can take them to court.</p>	<p>擔保人 ( guarantor ) 是同意在您無法支付房租的情況下為您支付房租的人，例如父母或近親。如果您不向房東支付您所欠的租金，他們可以要求您的擔保人代為支付。如果您的擔保人不付錢，您的房東可以把他們告上法庭。</p>
<p>Will I Need a Guarantor?</p>	<p>我是否需要擔保人？</p>
<p>The choice is yours! Selecting to have a guarantor allows payment of your rent in instalments, or, if you prefer, and are able to make your full years payment upfront, you won't need a guarantor.</p> <p>If you do choose to have guarantor, please make sure they understand they are committing to pay the rent if you aren't able to. For most Fresh properties, guarantors do not need to live in the UK but must be over 18 and not live in a property managed by Fresh. This criteria can vary between our properties, so please refer to our booking information for the most up-to date guarantor requirements at your chosen location. Once you have signed the agreement your guarantor will be asked to provide proof of ID and address and sign a copy of the agreement.</p>	<p>選擇權在您手中！若您選擇提供擔保人您可享受分期支付租金的便利，或若您願意且有能力一次性支付全年租金，則無需提供擔保人。</p> <p>若您選擇提供擔保人，請確保其清楚瞭解若您無法支付租金時，他們需承擔支付責任。對於大多數Fresh房產，擔保人無需居住在英國，但必須年滿18歲且不居住在Fresh管理的房產中。不同公寓的擔保人要求可能有所不同，因此請查閱您所選地點的預訂資訊，以獲取最新的擔保人要求。在您簽署協定后，擔保人將被要求提供身份證明和地址證明，並簽署協定副本。</p>
<p>What is the Advance Rent?</p>	<p>什麼是預付租金？</p>
<p>Most of our properties require you to pay an advance rent at the time of booking. This is refundable should you decide to cancel within the cooling off period (please see your properties T&amp;C's for more information).</p> <p>If you provide evidence before the start</p>	<p>我們大多數公寓都需要申請人在預訂時預付租金。</p> <p>如果您在冷靜期內決定取消，此費用可退還（請查閱您的公寓條款與條件以獲取更多資訊）。</p>

<p>of the tenancy that your place has been withdrawn or you are not able to obtain a visa to enter the UK, we will also refund the advance rent.</p> <p>The advance rent will show as a payment towards your first rent instalment on your account.</p>	<p>如果您在租賃開始前提供證據證明您的入學已被取消或您無法獲得進入英國的簽證，我們也將退還預付租金。</p> <p>預付房租將顯示為您帳戶中第一期房租的付款，而從第一期房租中金額扣除。</p>
<p><b>How Can I Choose the Best Room for Me?</b></p>	<p><b>我可以選擇最適合自己的房間嗎？</b></p>
<p>We want you to choose a room you are going to be happy living in and we know everyone has a different wish list – from the floor the room is on to the view and the amenities in the room, our Residents' Team will be on hand to discuss this with you and help you make the best selection.</p>	<p>我們希望您能選擇一個讓您感到滿意的居住空間，我們深知每個人的需求各不相同——從房間所在樓層、視野到房間內的設施，我們的公寓團隊將隨時為您提供諮詢，協助您做出最合適的選擇。</p>
<p><b>What Size is a Small Double Bed?</b></p>	<p><b>Small Double Bed 的尺寸是什麼？</b></p>
<p>Our room descriptions explain whether you will have a standard or small double bed. A small double is the same length as the standard but just a tiny bit narrower. Also known as a 3/4 size bed, small doubles measure approx. 120cm wide x 190cm long. Still plenty of room for a good night's sleep, even if there's two of you sharing.</p>	<p>我們的客房描述會說明您將入住的是標準雙人床還是小型雙人床。小型雙人床與標準雙人床長度相同，但寬度略窄一些。這種床也稱為3/4尺寸床，其尺寸約為寬120釐米×長190釐米。即使兩人同住，仍能保證充足的睡眠空間。</p>
<p><b>Can I Come to Have a Look Around Before I Book?</b></p>	<p><b>我可以在預訂之前來先看看公寓？</b></p>
<p>Of course! We are very proud of our properties and would love to show you around. If you want to bring some friends or family members that's absolutely fine – we just ask that you speak to our Residents' Team in advance so we can make sure we have some rooms available to view. If you find yourself in the area and haven't had a chance to speak to us you can still pop in, whilst</p>	<p>當然可以！我們對我們的房產非常自豪，很樂意帶您參觀。如果您想帶一些朋友或家人一起，那當然沒問題——我們只請求您能提前與我們的公寓團隊聯繫，以便我們確保有房間可供參觀。如果您恰巧在附近且尚未與我</p>

<p>we might not have a room to show you we will still be able to show you around our Residents' Shared Spaces.</p> <p>We can also offer online video viewings if you don't live locally so let us know what works for you!</p>	<p>們溝通，仍可隨時來訪。雖然可能無法安排房間參觀，但我們仍可帶您遊覽共享空間。</p> <p>若您不住在本地，我們也可提供在線視頻參觀服務，請告知我們您的方便時間！</p>
<p>I Have a Medical Condition Which Means I Have Certain Requirements for My Room</p>	<p>我有醫療狀況所以對於我的房間有特殊的要求</p>
<p>Please get in touch with our Residents' Team – they are experts on our properties and most have rooms with varying levels of adaptations so our team will be able to help you.</p> <p>If you book online, and tell us you have a medical condition, the booking process will automatically pause so you can speak with us to discuss your requirements.</p>	<p>請與我們的公寓團隊聯繫 - 他們是我們公寓的專家，大多數房間都有不同程度的適應性，所以我們的團隊將能夠協助您。</p> <p>若您在網上預訂，並表示自己有醫療狀況，預訂過程將自動暫停，以便您與我們交談。</p>
<p>I Will Be Aged 16 or 17 When the Tenancy Starts - Can I Still Book?</p>	<p>租約開始時我將年滿16或17歲，我還可以預訂嗎？</p>
<p>Please contact the Residents' Team at your chosen property for more information. At properties where under 18's are accepted we will ask you to complete a few extra steps during the booking process. This will include nominating a Responsible Adult who will be our point of contact for you and we will recommend monthly meetings with our General Manager once you have moved in but that's up to you!</p>	<p>請聯繫您所選擇公寓的公寓團隊以獲取更多資訊。在接受18歲以下住戶的公寓中，我們在預訂過程中將要求您完成幾個額外步驟。包括您指定一位負責成人作為我們的聯繫人和您溝通的窗口，我們建議您入住後與我們的總經理每月舉行一次會議，但這完全由您自由決定是否安排！</p>
<p>Can I Book Together with a Group of Friends?</p>	<p>我可以和朋友一起預訂嗎？</p>
<p>Yes! We know that choosing who you live with is really important so our properties with shared apartments offer</p>	<p>可以！我們深知選擇與誰同住非常重要，因此我們的公寓提供團體預訂服</p>

<p>group booking which can be easily organised by getting in touch with our Residents' Teams.</p>	<p>務，您可通過聯繫我們的公寓團隊輕鬆安排。</p>
<p>What are Sanction Checks? (Does not apply in Republic of Ireland)</p>	<p>什麼是制裁檢查？（不適用於愛爾蘭共和國）</p>
<p>Sanction checks are carried out to make sure that individuals are not listed on the UK government's financial sanctions list. These checks are part of the Sanctions (EU Exit) (Miscellaneous Amendments) Regulations 2024, which took effect from 14 May 2025.</p> <p>This means we are legally required to:</p> <ul style="list-style-type: none"> <li>- Check applicants and guarantors against the UK Sanctions List before entering into a tenancy agreement.</li> <li>- Prevent any bookings involving individuals who appear on the list.</li> <li>- Report any matches or concerns to the Office of Financial Sanctions Implementation (OFSI).</li> </ul> <p>The checks are carried out by a specialist provider on behalf of Fresh and help ensure compliance with UK law.</p>	<p>制裁核查旨在確保個人未被列入英國政府金融制裁名單。此類核查系《制裁（歐盟退出）（雜項修正）條例 2024》的一部分，該條例自2025年5月14日起生效。</p> <p>這意味著我們依法必須：</p> <ul style="list-style-type: none"> <li>- 在簽訂租賃協定前，對申請人及擔保人進行英國制裁名單核查</li> <li>- 阻止涉及名單上個人的任何預訂</li> <li>- 將任何匹配結果或疑慮報告給金融制裁實施辦公室（OFSI）</li> </ul> <p>核查工作由專業服務提供者代表Fresh進行，以確保符合英國法律規定。</p>
<p>What If I Want to Cancel My Booking?</p>	<p>我想取消我的預訂怎麼辦？</p>
<p>Once your booking is countersigned, it is legally binding. There are however some situations where you may be able to cancel. Please refer to your chosen properties' Terms and Conditions for details of when and how you are able to cancel. Our Residents' Team will be happy to discuss this with you if you have any questions.</p>	<p>一旦您的預訂得到確認，它將具有法律約束力。在某些情況下，您可能可以取消預訂。請查閱您所選擇的公寓的條款與條件，以瞭解何時以及如何取消預訂的詳細資訊。如果您有任何疑問，我們的公寓團隊將與您討論。</p>
<p><b>Paying Your Rent and Tenancy Deposit</b></p>	<p><b>支付租金和租房押金</b></p>
<p>How Will I Know When Payments Are Due?</p>	<p>我如何知道什麼時候該付款？</p>

All your payment dates are listed in your agreement. It's really important you understand these payments must be made on time.

Your first rent instalment is, usually due at the beginning of August so please check your agreement for the exact date. A small number of our properties also take a Tenancy Deposit – please check if with our team if this applies at your chosen property.

If we haven't received these payments by the time your tenancy starts, we won't be able to let you have your key and your booking may be cancelled. It's important to make sure you have everything in place especially as you may not receive your student finance or bursary until after these dates.

Tenancy Deposit are returned at the end of the tenancy if nothing is owing for damages or outstanding rent. The value varies across our properties so please take a look at the Fee Schedule for your chosen property for more information. Where taken, deposits are fully secured by the Tenancy Deposit Scheme (Custodial) in England, Wales and Northern Ireland or the My Deposits Scheme in Scotland.

In the Republic of Ireland, where a Booking Fee is taken, this will automatically convert into your Damages Deposit at the start of the tenancy.

所有付款日期均列於您的協定中。請務必確保您清楚瞭解這些付款必須按時完成。

您的首期租金通常需在八月初支付，請查閱協定以確認確切日期。

部分房產需收取押金，請與我們的團隊確認您所選房產是否適用此規定。

若我們在租約開始時未收到這些付款，我們將無法為您提供鑰匙，且您的預訂可能被取消。請確保您已準備好所有必要檔，尤其如果您可能在這些日期之後才能收到學生資助或獎學金。

若租約結束時無損壞賠償或未付租金，押金將全額退還。押金金額因物業而異，請查閱您所選公寓的費用明細表以獲取更多資訊。在英格蘭、威爾士和北愛爾蘭，押金將通過租約押金計劃 ( Custodial ) 全額保障; 在蘇格蘭，則通過 My Deposits 計劃保障。

在愛爾蘭共和國，若收取預訂費，該費用將在租約開始時自動轉為損壞押金。

How Can I Make Payment?

我該如何付款？

We recommend using our Residents' App to make payment – its quick and easy and can be completed in a few clicks.

If you don't have access to a smartphone, you can log into our Residents' Portal on a laptop.

If you have a UK bank account, you can select Pay by Bank on the App to take the payment directly from your bank account.

If you will need to make payment by bank transfer, please contact our Residents' Team at least two weeks before your payment due date for more information. Bank transfers take longer to reach us so any payments made using this method will need to be done in advance.

我們建議您使用我們的“Residents' App”進行支付--它方便快捷，只需點擊幾下即可完成。

如果您沒有智能手機，也可以使用筆記型電腦登錄我們的“Residents' Portal”。

如果您擁有英國銀行帳戶，您可以在應用程式中選擇「銀行轉帳」選項，直接從您的銀行帳戶中扣款。

如果您需要通過銀行轉帳付款，請至少在付款到期日兩周前聯繫我們的公寓團隊，瞭解更多資訊。銀行轉帳需要較長的時間才能到賬，因此使用這種方式付款需要提前辦理。

## Moving In

## 入住須知

When Can I Move In?

何時可以搬進去？

A few weeks before the start of your tenancy we will get in contact to ask you to book a move-in slot. You will need to do this so we can make sure we are expecting you!

在您的租約開始前幾周，我們會與您聯繫，請您預訂一個入住時間。這樣我們才能確保您入住的時候有人為您辦理入住。

Can I Order Bedding and Kitchen Packs?

我可以預先訂購床上用品和廚房用品嗎？

Yes! Order bedding, kitchen packs and other university essentials from [our shop](#)

可以的！在我們的[商店](#)訂購床上用品、廚房用品和其他大學生活必需品。

<https://www.thisisfresh.com/student/fresh-shop>

<https://www.thisisfresh.com/student/fresh-shop>

Do I Need a TV Licence?

我需要TV Licence 嗎？

<p>You need a TV Licence if you watch or record live TV broadcasts on any channel, on any service, or through any device, including streaming services like BBC iPlayer. This also applies to watching live TV on platforms like YouTube, ITVX, or Amazon Prime Video. However, you don't need a TV Licence if you only watch on-demand content or never watch live TV.</p> <p>Please visit <a href="http://tvlicensing.co.uk">tvlicensing.co.uk</a> for more information.</p>	<p>如果您通過任何頻道、任何服務或任何設備（包括BBC iPlayer等流媒體服務）觀看或錄製直播電視節目，您需要辦理電視執照。這同樣適用於在YouTube、ITVX或Amazon Prime Video等平臺上觀看直播電視。如果您僅觀看點播內容或從未觀看直播電視，則無需辦理電視執照。</p> <p>如需更多資訊，請訪問 <a href="http://tvlicensing.co.uk">tvlicensing.co.uk</a>。</p>
<p>Can I Have a Pet?</p>	<p>我可以養寵物嗎？</p>
<p>Student accommodation isn't usually suitable for pets, which is why we don't allow them—no matter the shape or size.</p>	<p>學生宿舍通常不適合養寵物，所以我們不允許在公寓里養任何形狀或大小的寵物。</p>
<p><b>Living With Fresh</b></p>	<p><b>與Fresh生活須知</b></p>
<p>Can I Use Your Residents' App?</p>	<p>我可以使用你們的Residents' App嗎？</p>
<p>Yes! As soon as we let you know your agreement has been countersigned you have access to our App which can be downloaded from iOS and the Android store. We will use the app to keep you up to date with all the events being held at the property, important announcements, and general news about your property.</p>	<p>可以！一旦我們通知您您的租約協議已經會簽，您就可以訪問我們的應用程式，該應用程式可從 iOS 和 Android 商店下載。我們將通過該應用程式向您及時通報公寓舉辦的所有活動、重要公告以及有關公寓的一般新聞。</p>
<p>How Can I Contribute to Sustainable Living?</p>	<p>我怎樣才能為Sustainable Living做出貢獻？</p>
<p>Please read our <a href="#">Sustainable Living Guide</a></p>	<p>請閱讀我們的<a href="#">Sustainable Living Guide</a></p>
<p>Can I Invite Guests to Stay in My Room?</p>	<p>我可以邀請客人來過夜嗎？</p>

<p>We're all grown-ups here so of course occasional overnight guests are allowed. Please don't invite someone to stay for more than three consecutive nights though, and always check with your flatmates first that they're ok with extra house guests.</p>	<p>我們都是成年人，所以當然允許偶爾有過夜的客人。但是請不要邀請他們連續住超過三晚，也請您一定要先跟您的室友確認他們是否可以接受房客。</p>
<p>Can I Bring an E Scooter or E bike with me?</p>	<p>我可以攜帶電動滑板車或電動自行車嗎？</p>
<p>E-scooters have become a popular way to get around, but due to the fire risks associated with their batteries, not all properties are able to accommodate them. You'll need to check directly with your chosen property to find out if e-scooters are permitted on-site and if any specific storage or charging rules will apply.</p>	<p>電動滑板車已成為一種流行的出行方式，但由於其電池存在火災風險，並非所有公寓都能容納電動滑板車。您需要直接與所選公寓聯繫，確認電動滑板車是否在該公寓接受，以及是否存在特定的存放或充電規定。</p>
<p>Will My Room be Inspected?</p>	<p>我的房間是否會被檢查？</p>
<p>Yes, we conduct inspections at least three times during your tenancy. We'll keep an eye on cleanliness and hope not to spot any damage or missing items. After each inspection we will tell you if any charges need to be made to put something right. You will be invoiced immediately for damages and any cleaning charges will be added at the end of the tenancy. The cost of recharges for cleaning, damages and missing items can be found in the Residents' Handbook.</p>	<p>是的，在您的租期內，我們至少進行三次檢查。我們會留意清潔情況，並希望不會發現任何損壞或丟失的物品。每次檢查后，我們會告知您是否需要支付費用來修復問題。損壞費用將立即向您開具發票，而清潔費用將在租住期結束時一併收取。清潔、損壞及丟失物品的費用詳情請參閱 <b>Residents' Handbook</b>。</p>
<p>Do I need to Move Out Over the Christmas and Easter Holidays?</p>	<p>我需要在耶誕節和復活節假期期間搬出去嗎？</p>
<p>No, your room is yours for the whole of your tenancy. You only need to move out at the end of the agreement. It will be your responsibility to check with the local Council if Council Tax will be due if you stay during the holidays.</p>	<p>不需要，您的房間在整個租期內都屬於您。您只需在協議結束時搬出。如果您在假期期間入住，您有責任向當地政府諮詢是否需要繳納市政稅。</p>

<p>Will I Be Charged for Damages?</p>	<p>我是否會被要求賠償任何損失？</p>
<p>As part of your Tenancy Agreement/Licence to Reside you have agreed to look after your room and not cause any damage. We know accidents do sometimes happen so a list of possible damage charges are available in our <b>Residents' Handbook</b>.</p>	<p>根據您的租賃協定/居住許可，您已同意妥善保管您的房間並避免造成任何損壞。我們知道意外有時會發生，因此在<b>Residents' Handbook</b>中列出了可能的損壞賠償費用。</p>
<p>Can I Smoke/Vape?</p>	<p>我可以抽煙/電子煙嗎？</p>
<p>All our properties are smoke free, and this includes all types of E-cigarettes and Vapes. Smoking is not allowed in any private or communal area including bedrooms, bathrooms, kitchens, and all internal social spaces. Designated smoking areas can be found outside the building. If you do have an e-cigarette or vape, please ensure that the charger conforms to British or EU safety standards, or they will be removed during room inspections. All drug use, including the use of Laughing Gas, is prohibited at our properties.</p>	<p>我們的所有公寓均禁止吸煙，包括所有類型的電子煙和蒸汽煙。任何私人或公共區域都禁止吸煙，包括臥室、浴室、廚房和所有內部社交空間。樓外有指定的吸煙區。若您攜帶電子煙或霧化器，請確保其充電器符合英國或歐盟安全標準，否則將在房間檢查時被沒收。我方物業嚴禁使用任何藥物，包括笑氣。</p>
<p>What Do I do if I am Not Totally Satisfied?</p>	<p>如果我有對公寓不滿怎麼辦？</p>
<p>We hope you will love living with us but there may be times when we don't always get it right. We take all complaints seriously and will try our best to fix any issues the first time. If you need help or advice, please speak with your General Manager first. To view our complaints procedure please <a href="#">download this</a></p>	<p>我們希望您能喜歡與我們共同生活，但有時我們可能無法做到完美無缺。我們高度重視每一條投訴，並將竭盡全力在第一時間解決任何問題。如果您需要幫助或建議，請首先與您的總經理聯繫。如需查看我們的投訴處理流程，<a href="#">請下載此指南</a>。</p>
<p>What behaviour / conduct is Expected of me?</p>	<p>對我有什麼行為/舉止要求？</p>
<p>At Fresh, we believe all our residents want to live in a safe and clean environment where individuals respect each other, their home, and the local community. Please have a read of our <b>Anti-Social Behaviour Policy</b>, which</p>	<p>在Fresh，我們相信所有居民都希望生活在一個安全、整潔的環境中，這裡的人們相互尊重，尊重自己的家和當</p>

<p>explains our approach to managing any anti-social behaviour that may occur.</p>	<p>地社區。請閱讀我們的<a href="#">反社會行為政策</a>，該政策詳細說明了我們對可能發生的任何反社會行為的管理方法。</p>
<p><b>Our Affiliates</b></p>	<p><b>我們的附屬機構</b></p>
<p>ANUK (Accreditation Network United Kingdom)</p>	<p>ANUK</p>
<p>Fresh are proud members of the <a href="#">ANUK Code</a>. This means we have signed up to the ANUK Code which ensures best practice across our properties. You will see our membership certificates displayed in our properties and if you have any questions about ANUK and what it means for you please speak with our Residents' Team.</p>	<p>Fresh 是令人自豪的 <a href="#">ANUK Code</a> 成員。以確保我們的公寓採用最佳管理我們已經簽署了ANUK準則。您可以在我們的公寓中看到我們的會員證書，如果您對ANUK對您的意義有任何疑問，請與我們的 Fresh 團隊聯繫。</p>
<p>ARLA (Association of Residential Lettings Agents) Propertymark</p>	<p>ARLA Propertymark</p>
<p>Fresh are also proud members of <a href="#">Propertymark</a> which is a regulatory body for letting and managing agents in the UK. It provides a Code of Practice for its members which Fresh follow. This provides peace of mind and reassurance that you can trust Fresh to look after you at every step of your tenancy.</p>	<p>Fresh 也是 <a href="#">Propertymark</a> 的成員，這是英國租賃和管理代理的監管機構。Fresh將遵守 Propertymark 所提供的業務守則。您能放心信任我們團隊會在您租房的每一步都為您提供周到的服務。</p>
<p>Property Redress Scheme (PRS)</p>	<p>Property Redress Scheme (PRS)</p>
<p>Fresh are members of the Property Redress Scheme which is a consumer redress (ombudsman) scheme for Property Agents and Professionals. Our membership number is PRS013082. If you do not feel we have dealt with your complaint, you may be able to raise this with the PRS.</p>	<p>Fresh 是房地產申訴計劃 ( Property Redress Scheme ) 的成員，該計劃是針對房地產經紀人和專業人士的消費者申訴 ( 調解員 ) 計劃。我們的會員編號為 PRS013082。如果您認為我們未妥善處理您的投訴，您可以向 PRS 提出申訴。</p>
<p>Government Guidelines</p>	<p>政府準則</p>

<p>If you are renting with us in England take a look at the Government produced guide <a href="#">How to Rent</a> which provides lots of helpful information.</p> <p>If you are renting in Wales, the guide '<a href="#">A Home in the Private Rented Sector</a>' is available.</p>	<p>若您在英格蘭租房，請參閱政府編製的<a href="#">如何租房</a>指南，其中提供了大量有用資訊。</p> <p>若您在威爾士租房，可參閱 '<a href="#">A Home in the Private Rented Sector</a>'。</p>
<p>Client Money Protection</p>	<p>客戶資金保障</p>
<p>Fresh are members of The Propertymark Client Money Protection Scheme meaning that if you feel we have misappropriated your rent or deposit you can apply for reimbursement through this scheme. Click <a href="#">here</a> for our Client Money Protection Certificate and our accounting rules are <a href="#">here</a>.</p>	<p>Fresh是The Propertymark客戶資金保障計劃的成員，這意味著如果您覺得我們挪用了您的租金或押金，您可以通過該計劃申請補償。<a href="#">點擊這裡</a>查看我們的客戶資金保障證書，瞭解會計規則<a href="#">點擊這裡</a>。</p>
<p><b>Living With Fresh Once You Graduate!</b></p>	<p><b>畢業後還可以預定Fresh公寓！</b></p>
<p>Can I Live with Fresh Once I Have Graduated?</p>	<p>畢業后我還可以繼續預定Fresh的公寓嗎？</p>
<p>In most cases our student properties are purely for students, however, we do offer <a href="#">rental homes</a> in locations across the UK which are perfect for recent graduates, offering great value rent, on-site Residents' Teams and the fantastic service you would expect from Fresh.</p>	<p>通常我們的學生公寓純粹是為學生服務。我們也有提供位於英國各地的<a href="#">出租房屋</a>，這些房屋非常適合剛畢業的學生，包括超值的租金以及熱情的Fresh團隊。</p>