

Best Price & Offer Guarantee – Terms & Conditions

Book Before 30th April 2026

These Terms & Conditions apply to the Price & Offer Guarantee promotion (“Promotion”) offered by Europa (“We”, “Us”, “Our”).

1. Eligibility

1.1 The Promotion is available to students who book a room at Europa for the Academic Year 2026/2027 before 11:59pm on 30th April 2026.

1.2 The booking must be for a minimum tenancy length of 39 weeks.

1.3 The booking must be completed, and any required advance rent payment or deposit must be paid in full by 30th April 2026.

1.4 The Promotion applies to new bookings only and does not apply to renewals unless otherwise stated.

2. Price Guarantee

2.1 Students who qualify under Clause 1 will secure the advertised room rate available at the time of booking.

2.2 If We subsequently reduce the rental price for the same room type, contract length (minimum 39 weeks), and tenancy start date 31st August 2026 eligible students may request a price adjustment.

2.3 Any approved price adjustment will be applied to future rent instalments and will not be paid as cash.

2.4 The Price Guarantee applies only to publicly advertised rates available on Our official website or through Our direct booking channels.

3. Offer Guarantee

3.1 If an additional promotional incentive (e.g., cashback, voucher, or discount) is introduced after a student has booked but before 31st August 2026 eligible students may request to receive the equivalent incentive.

3.2 The Offer Guarantee applies only where:

The new offer applies to the same room type and tenancy length (minimum 39 weeks).

The student continues to meet all eligibility requirements of the new offer.

3.3 Only one promotional incentive may be applied per booking. Where multiple offers are available, the student will receive the offer of equal or lesser value (at Our discretion).

4. Exclusions

4.1 The Promotion does not apply to:

Bookings of fewer than 39 weeks.

Short-term lets.

Semester-only contracts (unless specified).

Group booking discounts.

Third-party or agent-exclusive offers unless explicitly stated.

4.2 The Promotion cannot be combined with any other discount, referral scheme, or negotiated rate unless confirmed in writing.

5. How to Claim a Price or Offer Adjustment

5.1 Requests must be submitted in writing to europa@thisisfresh.com within 7 days of the new price or offer being published.

5.2 Students must provide evidence of the lower price or new promotion at the time of claim.

5.3 We reserve the right to verify eligibility before approving any adjustment.

6. Cancellations & Changes

6.1 If a booking is cancelled in accordance with the tenancy agreement, the Promotion becomes void.

6.2 If a student transfers to a different room type or tenancy length below 39 weeks, eligibility for the Promotion will be withdrawn.

7. General

7.1 We reserve the right to withdraw, amend, or extend the Promotion at any time without prior notice, provided that this does not affect confirmed bookings made before 30th April 2026.

7.2 Our decision regarding eligibility and adjustments under this Promotion is final.

7.3 These Terms & Conditions are governed by the laws of England, and any disputes will be subject to the exclusive jurisdiction of its courts.